COMMONWEALTH OF KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES DEPARTMENT FOR MEDICAID SERVICES

IN RE: CONSUMER RIGHTS AND CLIENT NEEDS TECHNICAL ADVISORY COUNCIL

October 20,2020 $1{:}30 \text{ P.M.}$ All Participants Appeared Via Zoom or Telephonically)

APPEARANCES

Emily Beauregard CHAIR

Miranda Brown Arthur Campbell Patty Dempsey TAC MEMBERS

CAPITAL CITY COURT REPORTING TERRI H. PELOSI, COURT REPORTER 900 CHESTNUT DRIVE FRANKFORT, KENTUCKY 40601 (502) 223-1118

APPEARANCES (Continued)

Stephanie Bates
Veronica Cecil
Judy Theriot
Charles Douglass
Lee Guice
Sharley Hughes
Pam Smith
Leslie Hoffmann
DEPARTMENT FOR MEDICAID
SERVICES

(Court Reporter's Note: At the request of DMS, all other participants appearing via Zoom or telephonically will not be listed under Appearances.)

AGENDA

- 1. Welcome and Introductions
- 2. Open Enrollment TAC Members and DMS Staff
 - What is the status of MCO contracts for 2021?
 - What additional incentives, benefits and/or services are being provided by each MCO for 2021?
 - What has changed with the redesigned SSP and relaunch of Kynect?
- 3. Copay Regulation TAC Members and DMS Staff
 - What is the status of the copay regulation?
 - How will Medicaid beneficiaries be informed of copay changes?
 - Which copays, if any, is each MCO planning to charge in 2021?
- 4. 1-2-3 Not Cost to Me Campaign and Coverage for Immigrants TAC Members and DMS Staff
 - What counties/cities are being targeted? What has the response been from Black and Brown communities?
 - How can individuals not otherwise eligible for Medicaid apply for Emergency Medicaid? Can an application be submitted online or over the phone? Will outpatient services be covered when considered medically necessary, especially those services/treatments related to COVID-19?
 - Why is SSN required on the PE application? Can it be an optional field?
- 5. SUD and Reentry TAC Members and DMS/OIG Staff
 - Is there an OIG oversight of "sober living" housing or "recovery residences"? If not, is this something CHFS is working on?
 - If a Medicaid beneficiary is denied housing because they are receiving Medication Assisted Treatment (MAT), can they file a complaint with the OIG? Is there any recourse?
- 6. Public Charge Rule TAC Members and DMS Staff
- Aside from the Public Charge memo posted on the website, are immigrants receiving information directly from CHFS about the Public Charge rule when applying for regular or Presumptive Eligibility (PE) Medicaid?
- 7. 1915© Waivers TAC Members and DMS Staff
 - What is the status of the EVV implementation?
 - Do the proposed Home- and Community-Based (HCB)

AGENDA (Continued)

and Model II (MIIW) waivers allow for payment for services for the purpose of supporting waiver participants in an acute care hospital or short-term institutional stay when necessary supports (including communication and intensive personal care) are not available in that setting, or when the individual requires those services for communication and behavioral stabilization and such services are not covered in such settings?

- 8. ADA guidelines related to making accommodations for disabled individuals to participate in TAC and/or MAC meetings TAC Members and DMS Staff.
 - What is the status of DMS providing personal assistance, interpretive services, transportation, and overnight accommodations as necessary to ensure full TAC/MAC participation?
- 9. Recommendations for the November MAC Meeting TAC Members
- 10. 2021 Meeting Schedule
 - Third Tuesdays at 1:30 ET: February 16, April 19, June 15, August 17, October 19, December 14
- 11. Upcoming Meetings
 - MAC: November 19, 10 am. 12:30 p.m.
 - 2020 TAC Schedule: 1:30 ET on December 15
- 12. Adjournment

MS. BEAUREGARD: I'm Emily

Beauregard for anyone who hasn't seen me on one of these calls or maybe before. I'm the TAC Chair.

And, Miranda, do you want to introduce yourself?

MS. BROWN: I'm Miranda Brown,
Outreach Coordinator with Kentucky Equal Justice

Center and I'm also a member of the TAC.

MS. BEAUREGARD: And we have two other TAC members who aren't currently on. One may be able to join us which would give us a quorum, but for now, I'll just call the meeting to order.

We didn't have the minutes on the agenda because I didn't realize that I would get them so quickly. So, Terri, thank you very much for turning those around and we'll put those on the agenda for our December meeting to approve.

I also wanted to thank you all for the quick responses to the recommendations that we made at our last TAC meeting. And I didn't put that on the agenda, so, I don't guess there can be discussion there.

We really appreciate some of the changes that have been made and the interest in exploring some options for expanding coverage for

1 certain types of immigrants. 2 There were some questions that 3 we had but I guess I'll have to leave that for our 4 December meeting. 5 And I will say, Item Number 8, it still seems like we might be missing each other 6 7 there, the issue of making accommodations----8 MS. HUGHES: Emily, you can't 9 go there. MS. BEAUREGARD: I can't even 10 11 say it if we're not actually conducting business? I'm just making a few comments. 12 13 MS. HUGHES: You've called the 14 meeting to order. So, the meeting has come to order. 15 MS. BEAUREGARD: All right. 16 I'm not planning on conducting any official business. I just wanted to----17 18 MS. HUGHES: I know, but the 19 meeting has to go based upon the agenda. 20 MS. BEAUREGARD: All right. 21 Well, I'll get on the agenda, then. 22 So, we'll go to Item Number 2 23 which is open enrollment and Kynect and we just wanted to know since our last meeting what the 24

status is with the contracts for 2021, if there's

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1	been any change there.
2	MS. BATES: No. We will update
3	when we can.
4	MS. BEAUREGARD: Okay. So, I'm
5	assuming that that means the information is still
6	not being sent out or has not been?
7	MS. BATES: That's correct.
8	MS. BEAUREGARD: Okay. Thanks,
9	Stephanie.
10	And I'm guessing the second
11	item is also one that you can't respond to at this
12	point.
13	MS. BATES: I'm not seeing
14	anything displayed on the screen.
15	MS. HUGHES: I'm trying to
16	bring that up, Stephanie.
17	MS. BEAUREGARD: It's just
18	about the additional incentives and benefits.
19	MS. BATES: There's nothing
20	more on that one either.
21	MS. BEAUREGARD: Okay. The
22	third item there was what has changed with the
23	redesigned SSP and the relaunch of Kynect?
24	MS. BATES: And what was the
25	question about that?

MS. BEAUREGARD: Just what has changed with the redesigned SSP and the relaunch of Kynect? What will change specifically for open enrollment for members?

MS. BATES: So, I can't really talk much about open enrollment. As far as Kynect, it has been launched. I don't know that much changed as far as that goes other than branding type of things. I can check for you. I know that we just did a demo the other day with that; and to my knowledge, for the member going in, nothing should be different other than branding, and Lee might be able to actually answer that further.

MS. GUICE: So, I don't have anything I can show you certainly, but the self-service portal, it has been completely redesigned and should be much easier to use, so, much more user-friendly. That is the big reason for the release in October was to release the new self-service portal.

The rest of it is the branding. It's a branding moment and it was a good time to release the Kynect brand along with the brand new self-service portal.

MS. BEAUREGARD: We are very

excited about that. I guess my question was really to get to more of the specific functionality changes and if any questions changed or requirements for people as they are applying or recertifying.

MS. GUICE: I never went through the whole self-service portal application before and I've only seen demos on this one and the demos just kind of step through with questions that would correlate with Turbo tax questions versus questions that were for caseworkers.

So, I would suggest that if you really want to see it, to actually just go ahead and get a (inaudible) cam and log in and take a look at it. We did not change any of the rules certainly. So, everything should be the same on the inside. Just on the outside, it looks different and it is easier to access.

MS. BEAUREGARD: Okay. I am under the impression that I probably can't go through it unless I'm pretending to be eligible for Medicaid. I don't think that you can go through every page without answering questions, and I didn't want to put false information in there.

MS. BATES: We'll get with the team, Emily, and see if there's a document available

already that shows what the differences are.

MS. BEAUREGARD: It would be helpful just because when we tell people that it's simpler, we can't tell them why it's simpler.

That's really why I'm asking. I mean, obviously, Application Assistors, Connectors, they have access to that application but other advocates don't.

 $\label{eq:MS.GUICE:} \mbox{There is probably a}$ document or something.

MS. BEAUREGARD: But we're happy to see changes that make it easier for people to apply and recertify. So, thank you all for working on that.

MS. BROWN: I was just going to chime in as an Application Assistor. I have been able to use it on a few cases so far. There were some kinks in the beginning but I think those were worked out. I do appreciate the design of it and it is a lot more consumer-friendly, easy to look at, easy to navigate and the questions, I think, are worded better.

I was kind of wondering, though, as we continue to use the new system, other than just sending an email to KHBE, are there other ways that we can share input on what's working well

1	or not working well on the new system?
2	MS. GUICE: I didn't even know
3	you could send an email to make comments. I'm
4	assuming that you can make comments back through HBE
5	and Tara and Malia.
6	MS. BROWN: Okay.
7	MS. GUICE: I think that would
8	be a good place for it.
9	MS. BROWN: Okay. Thanks.
10	MS. BEAUREGARD: I think we can
11	move on to the next item. Sharley, have you noticed
12	if Patty has been able to join us? I can't see
13	everybody on my screen right now.
14	MS. HUGHES: No. I haven't
15	heard back from her and she hasn't come on.
16	MS. BEAUREGARD: Okay. Thanks.
17	So, the next item is the copay regulation. I'm
18	assuming that the status of the regulation is
19	probably the same. Is it still in a public comment
20	period?
21	MS. BATES: Veronica, do you
22	know that?
23	MS. CECIL: So, actually, the
24	Administrative Reg Review passed it out. It's gone

to Health and Welfare Interim Joint, and I believe

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it's going to be on their agenda this month, so, next week. It's always hard to know and predict what a committee member is going to say, but I think we feel fairly comfortable that there's at least enough support that it won't get stalled.

And I do believe in our responses in response to the recommendations, we also provided an update on the fact that it's going to be \$1 for certain services. Once you pay the dollar once, that you've met the copay obligation.

MS. BEAUREGARD: We appreciate that, and I think that's probably the best solution for now. And, hopefully, during the next Legislative Session, we can get a more permanent solution.

With the prescription drugs, I know when these copays were being charged, in particular, last year when they were mandatory, there was an issue with a lot of pharmacies not being able to see if someone had paid or what their income was. Is that going to be an issue?

They don't use the same system apparently that other provider offices do. And, so, we're still turning away people even though they were under 100% of the Federal Poverty Level or

perhaps had already met that 5% income threshold. I know that that wouldn't apply necessarily in this case, but I was just wondering if there's any concern about pharmacies now turning people away?

MS. CECIL: I'm not really aware of that issue but I'm happy to take that back and see if we can provide additional guidance or

make sure that it's evident and clear. I did not

know that they didn't have the ability to see.

MS. GUICE: Pharmacies have the point-of-sale. So, it's kind of an automatic adjudication behind the scenes to check just for eligibility and whether or not the copay indicator is there. So, I'm not sure that was ever settled completely. We do certainly have the ability to make changes and call pharmacies whenever possible.

 $$\operatorname{MS.}$$ BEAUREGARD: My hope is that for \$1, they might just waive it.

MS. BATES: The eligibility file still - the true eligibility file is still available for the PBM who is supplying the information to the pharmacies to get to the pharmacy and they do use a different system since it is a point-of-sale system, however, they get the right information.

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The problem with that was the NCPDP file, Lee, at the time didn't have I think a field for something. I can't remember exactly what it was, but it's my understanding that's been

MS. GUICE: Excellent.

MS. BATES: We'll check but I'm pretty sure that's been resolved. And, then, back to your point, Emily, we still are pretty confident that a lot of MCOs are going to go ahead and waive and, then, also it is \$1 one time only, so, there's

MS. BEAUREGARD: Right. don't know yet if MCOs are planning to waive?

MS. BATES: We're not there

MS. BEAUREGARD: Gotcha. then, as far as beneficiaries being informed, that is probably also something that is on hold with open enrollment or is that going to be a separate effort?

MS. CECIL: It is a part of open enrollment but the regulation is still going through the process. So, once it becomes final, then, we will submit a notice.

1	We're also, though, very
2	sensitive to the fact that we don't want to confuse
3	members that right now there are no copays. So,
4	we're just going to have to figure that out.
5	MS. BEAUREGARD: Okay. So, no
6	plan yet but something that you're considering.
7	MS. CECIL: Of course.
8	MS. BEAUREGARD: Miranda, do
9	you have any questions before I move on?
10	MS. BROWN: Is open enrollment
11	being delayed, then?
12	MS. BATES: No, not at this
13	time.
14	MS. BEAUREGARD: All right.
15	Let's move on to the 1-2-3 No Cost to Me Campaign
16	and Coverage for Immigrants.
17	I think last time we had asked
18	about specific counties or cities being targeted and
19	if there was just any information that you could
20	share about the results.
21	MS. CECIL: Emily, my
22	apologies. I had asked for this information and
23	then did not forward it on. So, no wonder you
24	didn't get it.

The counties that were

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targeted in the African-American population were - and I'll send this - were Jefferson, Madison, McCracken, Christian, Fayette, Campbell and Warren.

And, then, we also had a specific campaign for the Hispanic population and those counties were Daviess, Jefferson, McCracken, Christian, Fayette and Kenton Counties.

I got the anecdotal the response has been positive. They are still evaluating that. So, they were supposed to provide me with whatever report is being generated as a result.

So, I don't have that yet but they felt like - first of all, we appreciate the Assistor community. I think they are playing a fantastic role in helping us, but we did contract with a minority firm that is doing outreach as well and that's why I think they feel like it's been pretty successful in at least getting the information out to communities or populations that we don't normally get to touch or reach.

So, as soon as I have more information about actual data on what the outcome looks like, we'll definitely pass it on.

MS. BEAUREGARD: Okay. That

would be great, and thanks for the list of counties. People have asked a lot of questions about where it's happening, and some people aren't really seeing the signs because they're not living in those targeted counties.

MS. BROWN: I noticed on the

MS. BROWN: I noticed on the signs, on the graphics that you're putting out, it gives the DCBS phone number for people to call and it says specifically, it says no cost to me and that it's for Medicaid, or maybe it doesn't say the word Medicaid, but for coverage for three to six months.

And, so, it seems like it's specifically talking about the PE coverage, and I'm wondering if somebody calls the DCBS number and says, tell me about this 1-2-3 No Cost to Me, are they, then, screened for regular Medicaid or a qualified health plan? Like, are they talked through other options besides just the presumptive eligibility because it's a short-term answer?

MS. CECIL: No. All the options are explored. They should be. That's the expectation.

MS. BROWN: Okay. Thank you.

MS. BEAUREGARD: I remember at
one of the Health Benefit Exchange meetings being

told that Application Assistors should be looking for regular Medicaid eligibility, but hopefully that's being explained to the individual when they're being enrolled in one of the other. I'm assuming that the ADDs are just trying to keep it as simple as possible.

With the presumptive eligibility expansion that we have right now during the state of emergency, that's tied to the federal Health and Human Services' state of emergency, is that right, or public health emergency which has just been extended from October 23rd for another ninety day.

So, is there a plan to just continue to go with that deadline and continue expanding PE out as long as that federal health emergency?

MS. CECIL: Yeah. I mean, definitely we are following along with the public health emergency and plan to keep all the expansions and flexibilities in place.

Just to be candid, there is still just the two PE periods. This, as you know, gives them six months, and anybody that exhausted their two-year period this year, come January 1,

they'll get another two. So, that will hopefully 2 get them through the rest of the ----3 MS. BEAUREGARD: You were 4 reading my mind. That was going to be my next 5 question. I thought that it was calendar year but I wanted to clarify that. 6 7 And, also, with the Health 8 Benefit Exchange, the only answer that we've ever 9 gotten is that it's unknown. 10 And, so, I think that does leave some uncertainty for people as is this going 11 12 to end to some point? You know, if they're told 13 it's going to be sixty to ninety days or even longer, up to six months, can they rely on that 14 15 coverage lasting that long once they're enrolled? 16 MS. GUICE: Yes, because it 17 says so on their card. 18 MS. BEAUREGARD: As long as 19 their card has that date. 20 MS. GUICE: It has the 21 expiration date on their card. 22 MS. BEAUREGARD: Okay. I think 23 there's a little bit of anxiety about something 24 changing at the federal level that would impact

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this.

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MS. CECIL: We can really never predict what CMS is going to do; however, I do think in terms of PE and your term of eligibility, I think we feel pretty confident that that would not be impacted.

And keep in mind, we have to wait for CMS to give us guidance and that's not coming anytime soon.

MS. BEAUREGARD: No. I know.

That's why I said it gives us anxiety because----

MS. CECIL: But at least for

the PE period, I cannot imagine a scenario when CMS would say if somebody started their PE period in February and the public health emergency ended, that their eligibility ended. They would get the PE period.

The biggest concern for us that I'm sure you all share is that what happens for all of the recertifications that have been put on hold and, then, what will be the process and how much time will we have, the State have available to get that back up and going.

So, we're in the same position as you all, just waiting for guidance from our regulatory authority to see what it is that we're

going to have to do.

MS. BROWN: So, if somebody enrolls in PE in November, their three months would be up at the end of January. So, is it across a calendar year like that? Is that accurate, that their PE would go through January?

MS. CECIL: That's correct, yes. It would be three months.

MS. BROWN: And, so, if they're only allowed to have two PE enrollments in a year, if they had coverage in January for PE and, then, it gets renewed for another three months, does that count as two PE enrollments even though it's only four months?

MS. CECIL: Lee, do you know the answer to that question? I would assume it's not counted toward the two during the whole calendar year but I'll defer to Lee.

MS. GUICE: Okay. I was just trying to send a text on this. Actually, we just had a meeting about this Friday of last week. For the second PE period - not the second. For all PE eligible members whose PE term would cross, so, across the calendar year, we're going to end date them on December 31st to give them an opportunity

because, yes, it would count as one of their PE periods if it crossed over, even if it was just a month. So, we're going to give them an opportunity to apply again in January with a clean slate.

MS. BROWN: Okay. Thank you. That's really helpful to know.

MS. BEAUREGARD: So, Lee, if someone were to apply on December $1^{\rm st}$, let's say, would their PE period end on December $31^{\rm st}$ or would that go into January?

MS. GUICE: I'm thinking about that. I think they will likely cross the calendar year because that's just thirty days. So, they'll have a longer period of time in PE than without. I think that's what we're doing. I'd have to go back and look at my notes.

MS. BEAUREGARD: That would be good to clarify. Thank you.

MS. BROWN: Yes. I'm glad to get clarification on that. And once you all have completely decided to make sure on the answer to that, is that going to be shared out with all the Application Assisters?

MS. GUICE: I really don't know. I really don't know how that works, to be

quite honest with you. So, I'll have to check with Malia.

MS. BROWN: Okay. It just would be in helping people understand, like, should I apply now or should I wait to apply. I try to make sure that people are making informed decisions. So, that would be super important to Application Assisters. Thank you.

MS. BEAUREGARD: Miranda, we could make that one of our recommendations.

The other item was specific to Emergency Medicaid. There was some response to that, to our last recommendation about expanding Emergency Medicaid to outpatient services and also being specific about treatment options for COVID-19.

So, it sounds like DMS is going to explore some of those options. Is this something that we could put on the next agenda and maybe get more feedback from DMS on what is being considered? Our meeting is December 15th, by the way.

 $$\operatorname{MS.}$ HUGHES: I would suggest you do that is to put it on the agenda.

MS. BEAUREGARD: Okay. And also to explore ways of just making the information

more available to the public. Miranda, I think you've been working on something. That may be worth sharing with DMS before December 15th if you think the timing will work out.

MS. BROWN: Yes. So, we have an English draft of a brochure on Emergency

Medicaid. We wanted to kind of fill out some of the language a little bit more and having a Spanish translation to help us do that so we could run it by you. We wanted to see how they feel about the way we word it, so, that's what is holding us up, but I think before December 15th is a reasonable time.

MS. BEAUREGARD: Yes. Inasmuch as we can align the information that we're sharing and DMS is sharing I think the better.

The last question under that item is about the Social Security number required on the PE application, and, Miranda, I'll let you kind of expand on that.

MS. BROWN: I'm an Application Assister and able to help people apply for PE; but if somebody goes to Kynect themselves and finds the public-facing presumptive eligibility application, if you go there, whether it's in English or Spanish, it asks for very basic information - your name and

your Social and your income and number of people in your household, right?

The Social Security number is not needed to determine if someone can get a presumptive eligibility application. As an Application Assister through Kynect, I'm able to submit those applications without Social Security numbers - no problem.

But on the public-facing form that any individual can find themselves, it is a required field to enter your Social Security number. So, people aren't able to do the application on their own if they don't have a Social Security number.

And, so, I think that it could be a barrier to people who really need coverage right now who can't get it any other way to not know that they can get coverage without filling out that field.

MS. BEAUREGARD: I would just add that I don't think that most people, if they encounter that field and they can't fill it out, I don't think most people would know that they could get assistance from a Connector or from someone at DCBS to submit the application without it.

1 MS. GUICE: So, you're talking 2 about the form that's just out on the website? 3 MS. BEAUREGARD: Right. 4 MS. GUICE: Okay. I had not heard that that was a barrier and have heard no 5 complaints about it whatsoever. So, that's a first 6 7 for me to know. We probably required it because, in 8 the end, it is a Medicaid eligibility requirement but I would say not for presumptive eligibility. 9 So, let me take a look at that form. 10 MS. BEAUREGARD: We understand 11 12 why you have to ask for it, Lee, and we're just 13 thinking that the requirement which the little star could be removed. 14 15 MS. BROWN: Right. Currently, 16 if you leave it blank, you can't move to the next 17 screen. 18 MS. BEAUREGARD: And my guess 19 is that people aren't complaining about it because 20 they just assume that they're not eligible and 21 wouldn't think to complain, would just be 22 discouraged from trying to apply, and Application 23 Assisters aren't complaining about it because they

know how to get around it.

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MS. BROWN: Well, they don't

have to use that form.

2 MS. BEAUREGARD: They don't

have to use it. That's what I mean.

MS. BROWN: A few weeks ago, I did have to use the form because my account wasn't working and it's fixed now, of course, but I had to use it for several cases and I realized it was just impossible. I even was able to work around it by entering ones or zeros or something but, then, the application didn't wind up going through anyway. So, it still didn't work. I was able to test that out, but, yeah, I think ideally that requirement would be removed. So, I appreciate you looking into it.

MS. HUGHES: Just so you know,
Arthur has joined the meeting. Patty is on but for
some reason, she's not able to join through the
link. So, she has called in. So, I'm glad Arthur
has joined because since she can't get on, she has
to be visible to be counted as present but Arthur is
here now.

MS. BEAUREGARD: Great. Thanks for joining, Arthur. We are going to the next item on the agenda, Item 5, SUD and Reentry.

So, the first item there is

OIG oversight of sober living housing or the term recovery residences is also used. We had asked at the last meeting if there was any oversight and what that oversight was, and, then, if this is something that the Cabinet is working on.

MS. HOFFMANN: This is Leslie.

I'll go ahead and answer. So, I was asked to answer these questions. However, some of these initiatives are in DBHDID but we work closely together. So, I checked answers with them, and if you need additional information, I have contacts for you.

So, as far as OIG oversight, there is no specific OIG oversight regulating the recovery housing. I did ask and they said that they are providing housing and a place to live, not necessarily health care. So, OIG would not regulate those.

And, then, on the DBHDID side, if I can explain this, so, they receive opioid crisis funds. The opioid crisis funds are funneled through their program called KORE. KORE has funds that are funneled to recovery housing and they are pursing any provider that receives those funds, become NARR, what they call NARR certified. It's N-A-R-R and I may be not pronouncing that correctly

but that's the acronym - N-A-R-R. And the NARR, it's related around national standards, best practice, what level of supervision a person might need and level of support and a collaborative approach to the person living in that residence.

So, if there's funds going to the residence, the recovery residence, then, they are having the providers to pursue that, if that makes sense.

So, Michelle Kilgore is actually over the KORE piece that looks at recovery housing, and Jonathan Philpot, and that's P-h-I-l-p-o-t, is actually the person who is the NARR Program Administrator. So, I wanted to give you those two names if you need it, and I have their email addresses if you need those as well.

MS. BEAUREGARD: That information would be helpful. Are you saying that only through this program would there be any oversight of the recovery residences?

MS. HOFFMANN: It's my understanding if they receive no Medicaid funds and they receive no federal funds, there's no oversight as anything different as Emily owning a residential facility and having folks to live there and there's

rules that you might establish as yourself.

MS. BEAUREGARD: So, is there another Cabinet that would be responsible for this because what's falling through the cracks, I think, is that individuals, particularly individuals receiving medication-assisted treatment, have been denied housing because of that and what are they to do.

MS. HOFFMANN: Right. I did check on that. So, as far as filing a complaint with OIG, of course, since OIG doesn't regulate it, it wouldn't be appropriate for them to receive the complaint.

I also checked with DBHDID and the KORE grants require the residences receiving the KORE funds again to accept MAT. So, it's any place that you see the Cabinet has got some oversight or regulatory authority, they are trying to push all those initiatives, and most of those initiatives looks like it's related to that NARR certification which is a national level.

MARR actually - I wanted to mention this. NARR actually does not require that they accept MAT, however, NARR is currently promoting. So, it's a growth. Residential right

now, especially for the opioid crisis and in other areas that I've been working on, is just a huge need right now. So, everything seems to just kind of be growing.

So, I noticed that the NARR is now promoting that as well and our Kentucky Opioid Response Team is wanting to pursue that NARR certification. So, I feel like it might have more oversight in the future, but right now, if they're not receiving Medicaid or federal funding, there's not a lot of oversight as to what they can require and not require of a person.

As far as fair housing goes, I think you can't regulate a residence based on a disability or an impairment. So, that's kind of where we are with this, but I can get additional information if you want it.

MS. BEAUREGARD: That would be helpful.

MS. HOFFMANN: Or if you would prefer - I didn't know what the rules were around this TAC. I'm sorry. This is the first time I've been in on this TAC - but if you would like for me to have one of them come. Michelle or Jonathan seemed more knowledgeable about the specifics of the

NARR which he's the Program Administrator.

MS. BEAUREGARD: If you could invite them to the December 15th meeting that we will schedule - I know we have to do it as a special meeting - that would be great. I think it would be helpful to get some more questions answered.

And I'll explore with our partners of the Homeless and Housing Coalition if there's another avenue we can go outside of the Cabinet for Health and Family Services, but---MS. HUGHES: Emily - I'm sorry.

Go ahead.

MS. BEAUREGARD: I was just going to say this is a real issue for people. And as I'm thinking about the 1115 waiver amendment that you're working on and making it successful, people being released from incarceration, reentering their community and needing stability, this is just such a critical piece.

MS. HOFFMANN: True. It seems like everything I'm working on here lately seems like there's a need for housing piece. So, we are in the 1115, just to let you know - thank you and I've spoken about this - we are asking that the MCO, that in that thirty days prior to release, go ahead

and start helping or assisting with residential placement or at least the applications or to schedule appointments for when they come out.

So, we've tried to start looking at that. I just mentioned that earlier today. Everything that I'm dealing with here lately is just we need housing, we need residential care.

MS. HUGHES: Emily, I would suggest that instead of having them come to your December meeting, Leslie said she could give you their contact information. Go ahead and contact them. Since that is non-Medicaid, it would be better for you all to do that through them and it's not considered as part of the TAC business if you contact them through email, if you just go ahead and contact them.

MS. BEAUREGARD: I think in this case, Sharley, the NARR program is specifically tied to funding that is for Medicaid beneficiaries, if I understood Leslie correctly and that these are individuals who are Medicaid beneficiaries. That's what we're talking about.

I mean, obviously, you don't have to have Medicaid to be on MAT or to need housing, but in this context, Medicaid beneficiaries

who are receiving MAT and are having trouble with housing; and if the NARR guidelines or requirements are addressing some of those issues, I think that would be relevant to this TAC, although I understand now that the OIG oversight isn't something that we can continue to pursue. Am I understanding correctly, Leslie?

MS. HOFFMANN: Yes. On the OIG, it's because these residences are providing a place to live in OIG's eyes, not necessarily health care.

Now, I know folks that are on this call that have been involved with members who are in opioid crisis may feel differently and I understand that but that's where their standing is, is that they would not have oversight or regulatory authority over them.

MS. BEAUREGARD: Obviously, the MAT piece, whether you're denying MAT or you're helping to administer MAT, I think that's where there's a little bit of a connection. If the OIG doesn't think that they have the ability to regulate it, I believe that they probably know better than I do. I do think that there may be another Cabinet we can probably go to to address that.

MS. BEAUREGARD: We just

finished talking about housing. I don't think we need to have any more discussion there unless any other TAC member has a question or a comment.

Let's move on to the Public Charge Rule. This is something that we have discussed previously, and the question that I wanted to ask is, aside from having that memo published, are immigrants receiving any information any other way if they weren't to go to the website and see the memo? Is that information being shared with them when they are enrolling so that they know what their options are?

MS. CECIL: Emily, I wasn't sure if Lee was still with us.

MS. GUICE: I'm here. I'm sorry. Just getting off mute. No, that information is not being shared. I think we talked before certainly about that Medicaid did not want to require DCBS to try to talk about the Public Charge Rule and to give any advice that might be misconstrued.

MS. BEAUREGARD: Right, certainly not advice - I would agree with that - just informational so that people can make a more

informed decision.

MS. GUICE: Well, I think that we are trying to rely on the community partners about that.

MS. BEAUREGARD: Okay. So, when Connectors or DCBS workers are doing enrollment, that's not going to happen.

 $\label{eq:ms.guice: Not that I'm aware} % \begin{center} \begin{$

MS. BROWN: I just have a question about that as well. I look at the memo all the time, the memo that was put out in April. I use it when I'm talking to other advocates and other people in the community who are helping people. I'm always sharing it.

It's like a really quick checklist of what's important to know and to communicate to immigrants about Public Charge and it has on it how to find an immigration attorney and where to get actual advice so that we aren't put in a position of providing that advice.

So, I use it all the time and I'm really grateful for it, but I'm wondering was that memo shared with DCBS workers who take phone calls just so that they know that it's there and can

read from it to immigrants who call about their case or about applying because I think it would be a really great tool for DCBS workers?

 $\label{eq:ms.guice: It wasn't shared} $$ \mbox{that I'm aware of.}$

MS. BEAUREGARD: I'll just add that, in particular, with coverage for kids and kids who are living in maybe a mixed status household, I know that the Governor is very committed to getting kids covered, has stated that publicly multiple times.

We have seen during the last from 2016 to 2019, there was a report just put out
by Georgetown Center for Children and Families that
showed there was a decrease in enrollment, well, not
Medicaid enrollment. Ten thousand more kids in
Kentucky were uninsured.

I think we can assume, and soon we'll have data on like income for that population, but I think we can assume that many of them, if not most of them, are eligible for Medicaid or KCHIP and some of them are probably in mixed status households, immigration.

And if their families could be reassured that their children were eligible and that

it wouldn't affect their immigration status, I think that they would be much more likely to enroll their kids. And while community partners can do some of that, we may not get to everyone.

So, just as far as messaging goes, I do think using it not so much to advise people but to encourage people to be informed, to know their rights and to not be afraid of enrolling their kids in particular in coverage, I think it could help us meet that goal.

MS. BROWN: And just to add to that, that if an applicant is applying, for instance, for their kids and has a question for a DCBS worker about Public Charge, for the DCBS worker to be able to say, like, well, this is what Public Charge is and I can't give you advice but here is where you can go to get advice, even that information just so that all the DCBS workers who might have to field those questions had that to go on, I think that would be extremely helpful.

And just the few that I have been able to talk to, they said they didn't even know what Public Charge was, and I think this would be a real big help for those people that we are working with.

MS. CECIL: I think it's fine if you guys want to make a recommendation, that there's a little more proactiveness. As Lee said, we're just not 100% sure how the DCBS social workers have been instructed around this, and we're happy to go back and ask that question.

MS. BROWN: Thank you. The ones that I talked to haven't heard anything about Public Charge, but I think if you can ask that question and can encourage the sharing of just that basic information of what's in the memo, it's a very good summary of what's important to know and to share, and I think I would like to make that a recommendation.

MS. BEAUREGARD: I think that's a good idea. So, we'll make a recommendation at the end of the agenda.

Moving on to the next item if there's no other conversation about Public Charge, 1915(c)waivers. I'm glad Arthur was able to join us. The first question is the status of the EVV implementation.

MS. HUGHES: Pam, are you still

MS. SMITH: I am. So, training

on?

is in full swing. We are going to provide - and, hopefully, this week, the announcements will go out - some additional type Q&A type sessions where we'll just open it up and individuals can come in and we'll answer questions after they view the training, as well as us creating the Kentucky-specific guide.

October 30th registration will open. So, the providers will begin registering their employees. The member loads and the prior authorization and providers have already been loaded into the Tellus system and those updates are already happening regularly to them. So, all of that is already in production.

November 9th, we actually have a few agencies that are going to go live, a pilot group, and, then, November 17th is the soft go live. So, any provider at that point can come into the system and can use it either for a few of their recipients or all of their recipients.

They can start out just by scheduling and getting comfortable with that, or if they want to use it beginning to end, they can use the system. It will be fully functional and they can use that ahead of the mandatory January 1 date.

MS. BEAUREGARD: Thanks, Pam.

Are there any questions? The only question I have is just if there's a way for people to submit feedback or problems, to report problems that they are having and how that is going to be communicated.

MS. SMITH: So, we met with Tellus' Call Center staff yesterday and actually asked them for a couple of more pieces of information, but we'll be putting something out that basically is a kind of who-to-call list. So, at this point, I'm stuck or I need my password reset, those types of things, that we'll guide individuals on the best number to call and what their escalation path is if they're having trouble.

So, that is in the works right now and will be coming out very soon, hopefully by next week at the latest.

MS. BEAUREGARD: Okay. Great.

Can you remind me? I think this may have been covered in one of the focus groups that you conducted, but if there's a problem with the system but the provider is there, can services still be rendered?

MS. SMITH: So, there's two options. So, they can either - if the system will let them, they can still load the visit even if

they're offline because there's that offline capability, but also the system administrators have the ability to go in and they can manually enter that visit.

And we fully expect when we first start using it that there's going to be times where people just simply forget or they may log in but they forget to clock out. And, so, the system administrators are being trained exactly on how they need to enter those visits but they can provide the service still.

MS. BEAUREGARD: Okay. Thanks. So, then, the next item I think was actually answered in the response to our last recommendation, but it looks like you did include what was in that K - what's it called?

MS. SMITH: Appendix K, yes. So, we did. It's in the waivers that are out there for public comment right now.

MS. BEAUREGARD: Great. Thank you for doing that. Are there any questions or comments about that?

The next item on our agenda is the ADA guidelines related to making accommodations. And while this was addressed again in the responses

to our recommendations, I had actually forgotten that this was, in fact, on our agenda today. So, I guess we can talk about it.

The last response to the recommendation that we made in September which was to have a policy outlining these accommodations and the process someone needed to go through in order to get interpretive services, transportation or overnight accommodations.

The response still is inadequate. It's not what we're asking for and it was specific only to travel. We're talking about interpretive services and personal assistance in addition to the travel. So, I'm not really sure where we're missing each other.

MS. HUGHES: Interpretive services is a requirement of the ADA guidelines. So, that's an automatic that we would provide that.

MS. BEAUREGARD: So, does that mean that you've been reimbursing Arthur for interpretive services this whole time or have offered him a way to be reimbursed?

MS. HUGHES: I know that for Arthur that Pam worked on something with him. I don't know. I think we've discussed it----

MS. CECIL: So, I don't think we should talk about individuals.

MS. HUGHES: No. I agree.

MS. CECIL: So, in general,

Emily, if somebody has an ADA request, they need to make the request and, then, we work with them on whatever the need is and to see if it's reasonable and if we can accommodate. So, we're trying to figure out what's missing from the fact that any member can ask for an accommodation.

MS. BEAUREGARD: That hasn't been our understanding that there's a process in place for someone to ask. I mean, I understand what you're saying, that if someone were to bring it up.

One, I think not everyone knows that those accommodations will be made or that reimbursement would be provided, but I also think that people don't know what steps to go through to get that. And, so, it's just not written out anywhere. That's why we're asking for a policy that outlines what someone is to do in order to get those accommodations made.

MS. HUGHES: Emily, in one of the responses we gave last year, we provided the process that if any TAC member needs any special

1 2 and I provided my information. 3 MS. BEAUREGARD: And that was 4 still not really a process that could be used not 5 only for TAC but for any advisory committee. talking about this as any advisory committee, any 6 7 role that someone has on an advisory committee, that 8 they have a process in place where they know how 9 they can get these accommodations and what will be covered, especially when we're recruiting members 10 for these positions. 11 12 13

accommodations, all they have to do is contact me

I think a lot of people assume that they won't be able to participate because it would be too costly, not realizing that accommodations would be provided and covered.

MS. COLLINS: And, Emily, may

This is Camille? Ι?

MS. BEAUREGARD: Yes,

absolutely.

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MS. COLLINS: So, when we've been talking about this for it seems like about two years that what Emily just said was a big part of it.

We had heard from other TACs where statutorily it's required to have a person

with a disability or a Medicaid recipient as a member, and they had indicated that they were having trouble finding people who could make this two-hour meeting. It's a longer trip.

And, so, some of the accommodations might even fall outside like the state travel regulation if you're only going to a two-hour meeting, but they may require that accommodation.

What you could argue would fall under the ADA to attend; but if the problem is that people don't know what they will be provided, we were thinking it would be a good recruitment tool, like Emily indicated, because if you want people with disabilities to be a part of the conversations and you want Medicaid recipients to be part of the conversation, providing them with all the information of how you want them to be involved and this is what we'll do to ensure that your voice is heard.

So, I think that's a big part of it, just letting people know because I know of one person who was appointed to one of the TACs, and she told me this information after she was no longer on the TAC, but it was very difficult because of her

disability to make the couple-of-hour trip for only a couple of hours; but if she had known, she could have gotten an overnight accommodation and she certainly would have stayed on the TAC and been able to participate.

So, it's really, we felt like, a recruitment tool and just a clear policy so that people with disabilities know what will be provided to them.

MS. HUGHES: I have not had any TAC member on any TAC that has requested any form of special accommodations at all through me.

MS. CECIL: So, I understand what you're asking for and we will do a better job of posting a notice to make sure that TAC members feel comfortable for reaching out.

Again, every accommodation is going to be individual but we'll make it clear that there is a process. It's to reach out to Sharley and we'll take a look at what the request is and ensure that we're in compliance with ADA.

MS. BEAUREGARD: We appreciate that. I mean, this is a conversation, like Camille said, that we've been having for over a year at least which is why it's frustrating.

And we're not asking about accommodations be made for everyone, just for those who need it, but I think what is difficult here, we understand that Sharley is willing to make these, but the Cabinet staff have said accommodations can be made. Sharley is willing to do that on an individual basis, but people aren't aware of what accommodations.

And the message that I think they receive is that we'll reimburse you for travel because that's the voucher that people get or the form that people get to fill out.

And in our early

conversations, the only thing that kept coming up was travel reimbursement and the accessibility of the building, and we're trying to just get a little bit more in writing about personal assistance, interpretive services and at times overnight accommodations if that's necessary because it just isn't written anywhere that those are things that could be covered or provided for.

INTERPRETER FOR MR. CAMPBELL:

He said that he will have something prepared for the next meeting.

MS. BEAUREGARD: Okay. Thank

you. We'll put that on the agenda again. Veronica, do you think we need to make this as another recommendation? I feel like we're kind of a broken record, and if we are planning on responding to it anyway, we may not need to take it back to the MAC.

MS. CECIL: No, I don't think you need to make another recommendation.

MS. BEAUREGARD: Okay. Thanks.

Any other conversation about that before we move on?

So, the next item is making

recommendations for I put September MAC meeting

which was a typo or I updated our last agenda and

didn't change that but this would be for the

November meeting.

The ones that I wrote down would be to provide some sort of guidance to pharmacies related to Medicaid copays, to share any changes in PE periods or end dates with Connectors, and, then, for DCBS workers and Connectors to have talking points on the Public Charge Rule for reference when asked questions.

Are those items that people want to make as recommendations?

MS. BROWN: Those, and I had one more; that the Social Security number not be a

1	required field on the public-facing PE application.
2	MS. BEAUREGARD: All right.
3	Any others, Arthur or Patty? Okay.
4	So, I will read through these
5	each separately and we can take a vote. So, the
6	first recommendation would be for DMS to provide
7	guidance to pharmacies related to Medicaid copays.
8	Do I need to be more specific about turning people
9	away?
10	MS. HUGHES: You need to be
11	kind of specific, yes, in your recommendations.
12	MS. BEAUREGARD: Let's see.
13	How would we word this? So, that DMS provide
14	guidance to pharmacies related to charging Medicaid
15	copays and rules around turning Medicaid
16	beneficiaries away for inability to pay. So, can I
17	get a motion for that?
18	MR. CAMPBELL: I make that
19	motion.
20	MS. BROWN: I second.
21	MS. BEAUREGARD: All in favor.
22	Any opposed? So, that recommendation passed.
23	(Ms. Dempsey did not vote)
24	MS. BEAUREGARD: The next
25	recommendation would be that DMS communicate any

1	changes in PE periods or end dates with Connectors.
2	Is that sufficient, Miranda?
3	MS. BROWN: Yeah, I think so.
4	MS. BEAUREGARD: Okay. Can I
5	get a motion?
6	MS. BROWN: Motion.
7	MS. BEAUREGARD: A second?
8	MR. CAMPBELL: Aye.
9	MS. BEAUREGARD: Thank you,
10	Arthur. All in favor.
11	(Ms. Dempsey did not vote)
12	MS. BEAUREGARD: The third
13	recommendation would be that DMS provide DCBS
14	workers and Connectors with talking points on the
15	Public Charge Rule that they can reference when
16	asked questions. Can I get a motion?
17	MR. CAMPBELL: I make that
18	motion.
19	MS. BEAUREGARD: Thank you,
20	Arthur. A second?
21	MS. BROWN: I second.
22	MS. BEAUREGARD: All in favor.
23	Any opposed? Okay. Motion passed.
24	(Ms. Dempsey did not vote)
25	MS. BEAUREGARD: And, then, the

1	final would be that the Social Security number not
2	be a required field on the public-facing PE
3	application.
4	MS. BROWN: And maybe it would
5	be helpful to say the title of the application form.
6	The web form says Medicaid Presumptive Eligibility
7	Application Logging.
8	MS. BEAUREGARD: Medicaid
9	Presumptive Eligibility what was that?
10	MS. BROWN: Application
11	Logging.
12	MS. BEAUREGARD: Application
13	Logging?
14	MS. BROWN: That's what it
15	says.
16	MS. BEAUREGARD: Okay. I just
17	wanted to make sure I heard you right. Okay. So, I
18	will restate this, that the Social Security number
19	not be a required field on the public-facing PE
20	application titled Medicaid Presumptive Eligibility
21	Application Logging. Can I get a motion?
22	MS. BROWN: Motion.
23	MS. BEAUREGARD: Thanks,
24	Miranda. Second?
25	MR. CAMPBELL: Aye.

1 MS. BEAUREGARD: Thanks, 2 Arthur. All in favor. Any opposed? That motion 3 passed. 4 (Ms. Dempsey did not vote) 5 MS. BEAUREGARD: So, we have 6 our four recommendations for the November MAC 7 meeting. Any other recommendations that TAC members want to set forth? 8 9 The next item on our agenda is 10 the meeting schedule for 2021. If we were to continue with the dates that we have in the current 11 order that we have been using, it's the third 12 13 Tuesday at 1:30 Eastern Time. That would be February 16th, 14 April 19^{th} , June 15^{th} , August 17^{th} , October 19^{th} and 15 December 21st. Now, I think all of those would work 16 fine. December 21st is pretty close to the 17 holidays. So, we may want to reconsider that 18 19 particular date. Are there any alternatives that people would prefer? 20 21 MS. BROWN: I like the idea of 22 just considering that one December date. 23 MS. BEAUREGARD: So, all of the 24 third Tuesdays with the exception of December, and

in December, I don't know how this would work,

Sharley, with other TACs, but the 14th would be the 1 2 Tuesday before the 21st. MS. HUGHES: There's not that 3 many TACs that meet in the off month of the MAC. 4 5 Most of them meet in the same. So, I think you will 6 be fine; but since you all are the first ones 7 scheduling your 2021 dates, if you pick the 14th, if somebody else decides that one if it's the same 8 9 time, we'll ask them if they can please consider a 10 different date. 11 MS. BEAUREGARD: Okay. Great. Well, then, let's go ahead with that, if that works 12 for everyone. So, that would be February 16th, April 13 19^{th} , June 15^{th} , August 17^{th} , October 19^{th} and December 14 14th at 1:30 p.m. Does somebody want to motion to 15 16 approve the schedule for 2021? MS. BROWN: Motion. 17 18 MS. BEAUREGARD: Thanks, Miranda. A second 19 20 MR. CAMPBELL: Aye. 21 MS. BEAUREGARD: Thanks, 22 Arthur. All in favor. 23 (Ms. Dempsey did not vote) 24 MS. BEAUREGARD: So, we have

our schedule for 2021. The last items on the agenda

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are just upcoming meetings so that everyone is aware. We have a TAC meeting that would have regularly been scheduled for December 15th. We can choose to make that a special meeting and hold it unless folks don't feel like we need it, but I would prefer to go ahead and have it. Okay? It doesn't sound like there's any reason not to at this point.

So, I can send Sharley an email to let her know that we'd like to schedule a special meeting for December 15th at 1:30 and, then, the upcoming MAC meeting is on November 19th and that information is on the MAC page as far as logging in to the Zoom call.

I don't guess I can ask for any other business before we adjourn since it's a special meeting. So, we can adjourn now. you, everyone, for your time.

MEETING ADJOURNED

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